

Let June Make A Difference

Privacy policy: for donors, funders and anyone who assists us in our work

Let June Make A Difference respects your privacy and we protect your personal information. This privacy policy explains what personal information we may collect about you and tells you how we look after your data when you:

- make donations to us
- otherwise assist us in the work that we do

1. About us

We are Let June Make A Difference, a charity established in 2015 to provide one-off financial grants to assist children and young people aged up to 17 at the start of the academic year living or studying in North Kirklees. Our grants enable young people to participate in opportunities or experiences that are offered to them or to support

We are a charitable incorporated organisation (CIO) that is registered with the Charity Commission in England & Wales (charity registration number 1161633). The Trustees of Let June Make A Difference control and are responsible for your personal information.

Our address is 21 Hopton Hall Lane, Upper Hopton, Mirfield, West Yorkshire, WF14 8EA. If you have any questions about this policy, you can contact us by emailing info@letjunemakeadifference.org

You can find further information about your personal information rights at the Information Commissioner's Office website <http://ico.org.uk>

This version of our privacy policy was updated on 27 October 2019.

2. What personal data do we collect?

We only collect personal data from you that we need in order to operate the charity in the way that you would anticipate.

Personal data, or personal information, means any information about you from which you can be identified. It does not include data where your identity has been removed (anonymous data).

We have grouped together the different kinds of personal data that we may collect, use, store and transfer as follows:

Contact data

- first name
- last name
- email address
- telephone number
- residential address
- business address

Communications data

- emails
- notes of conversations and meetings
- records of conversations and meetings

Financial data

- payment or direct debit instructions
- bank account and payment card details
- billing address
- gift aid details

Donation data

- details about donations you have made to us.

Marketing data

- information about your direct marketing preferences, for examples whether you have agreed to receive marketing emails or newsletters from us

3. Collecting your personal information

We collect data through direct interactions. You may give us your contact, communications, financial donation data by corresponding with us by phone, post, email or otherwise. This includes personal data you provide when we are discussing and processing donations from you.

We may also receive personal data about you from various third parties. For example we may receive contact data from publicly available sources such as Companies House and the Electoral Register.

Marketing data may be collected when you subscribe or unsubscribe from our direct marketing email communications or e-mail newsletters.

When you interact with our website, we may automatically collect technical and usage data about your equipment, browsing actions and patterns. We collect this personal data by using cookies and other similar technologies. We may also collect technical data from analytics providers, such as Google, based outside the EU that provide server monitoring tools to monitor the status of our APIs and the type and volume of queries being made to them.

There are times when we need to collect data in order to protect your interests or where data is needed in the public interest.

4. Using your personal information

We will only use your personal data when the law allows us to or where it is necessary for our legitimate interests (or those of a third party), providing that your interests and fundamental rights do not override those interests.

Most commonly, we will use your personal data in the following circumstances:

Purpose/activity	Type of data	Lawful basis for processing
To process your donation or grant and to otherwise administer our charity	(a) Contact (b) Financial (c) Donation	Necessary for our legitimate interests (to collect funds in order to provide grants to

	(d) Communications	support children and young people in line with our charitable objects)
To send you marketing material	(a) Contact (b) Marketing	Necessary for our legitimate interests (to collect funds in order to provide grants to support children and young people in line with our charitable objects)
To manage our relationship with you	(a) Contact (b) Communications	Necessary for our legitimate interests (to build a relationship with you that is beneficial to the charity and the donor or grant provider, to tailor our charity offerings appropriately, to keep our records updated and to study how our charity is operating).

Please note that there may be more than one lawful ground for processing your personal data depending on the specific purpose for which we are using your data. Please contact us at info@letjunemakeadifference.org if you need more detail about the specific legal ground we are relying on to process your personal data.

From time to time, we will send details about our work to donors or other interested parties. We will only do so if you have given us your consent to receiving such emails. You can ask us to stop sending you marketing messages at any time either by opting out using the links on any marketing messages or by contacting us at any time.

Where we need to collect personal data by law, or in order to process a grant application or a donation, and you don't provide that data when requested, we may not be able to fulfil our role in that respect.

5. Sharing your personal data

We will never share or sell your personal data to a third party for marketing purposes.

We may have to share your personal data with the parties such as third party IT service providers (including email service providers like Mailchimp and customer relationship management systems like Salesforce).

We require anyone who has your personal information to keep it securely and treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and their ability to process your personal data is limited to the specified purposes and is only done so when we tell them they can.

Many of the systems we use to operate the charity are cloud based and the servers may be located outside the EEA. If the cloud service provider is based in the US and is part of the Privacy Shield, they will be required to provide similar protection to personal data shared between Europe and the US.

6. Keeping your personal information

We will only keep your personal information for as long as necessary, given our charitable objectives including satisfying any legal, accounting or reporting requirements. To work out how long we keep your personal information, we think carefully about what we need to do with your data, what is appropriate and what is the risk to you.

We may keep certain pieces of information about you once a grant has been made. This could be to resolve any potential disputes, to cross-check against future applications and to comply with other obligations, for example those around safeguarding.

In some circumstances you can ask us to delete your data: see section 7 below. In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

7. Your legal rights

If you have any concerns about how your personal information is handled, please contact us. We will comply with your requests within 30 days unless we have a lawful reason not to do so. In certain situations, you have the right to ask us to:

<i>Request access to your personal data (commonly known as a “data subject access request”)</i>	This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.
<i>Request correction of the personal data that we hold about you.</i>	This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
<i>Request erase of your personal data</i>	This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.
<i>Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms.</i>	You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.
<i>Request restriction of processing of your personal data.</i>	This enables you to ask us to suspend the processing of your personal data in the

	following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.
<i>Request the transfer of your personal data to you or to a third party.</i>	We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you

You will not have to pay a fee to access your personal data (or to exercise any of the other rights).

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it.

We will try to respond to all legitimate requests within one month however it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case we will notify you and keep you updated.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the organisation in charge of data protection issues in the UK <http://ico.org.uk> We would however appreciate the chance to deal with your concerns about data protection before you approach the ICO so please contact us in the first instance.

8. Data security and data breaches

We will do our best to ensure that your data is safe by storing it securely. Unfortunately, the sending of information via email and the internet is not completely secure and therefore we cannot guarantee the security of your data. Once we have received your information, we have systems and procedures in place to stop unauthorised people accessing it.

In the event that a breach of our systems occurs and your data is no longer safe, we will inform you through the organisation that introduced you to us. We will tell you what has happened, the possible consequences and what we are doing to put the situation right. If necessary, we will notify the Information Commissioner's Office (ICO) in accordance with the law.

Date: 27 October 2019